

# PATIENT'S RIGHTS AND RESPONSIBILITIES

**CancerCare Manitoba is committed to providing comprehensive patient care of the highest quality. We feel you should be aware of your rights and responsibilities.**

## **You have the right:**

- To high-quality up-to-date care by competent, trusted members of your healthcare team.
- To receive person-centred care that responds to your unique needs.
- To be treated with respect, honesty, and integrity by all CCMB staff and volunteers.
- To know your healthcare team will respond to your requests as fully as possible, in a timely manner.
- To know the names and functions of all members of your healthcare team.
- To have complete, current information about your diagnosis, treatment, and prognosis in a manner you can understand.
- To feel confident and safe to actively participate with your healthcare team in making decisions that concern your treatment plan, care and well-being.
- To be asked if you would like to be contacted for a research study and told that you have the right to refuse or accept participation in the study.
- To be examined in an environment that is private, safe, and of reasonable comfort.
- To openly ask any questions you may have and to express your concerns.
- To know your personal health information is kept confidential.
- To have your medical information managed according to the Personal Health Information Act of Manitoba (PHIA).

## **You are responsible for:**

- Providing complete and correct information about your health, as best as you can.
- Reporting any changes in your condition that are new, unexpected and/or sudden.
- Letting your healthcare team know when the information you receive is unclear.
- Following the treatment plans you and your healthcare team decided, as best as you can.
- Attending your appointments or contacting your healthcare team in advance if you are unable to attend.
- Being mindful of other patients' rights and respecting property belonging to CancerCare Manitoba or other individuals.
- Informing and discussing with your healthcare team if you are consuming traditional medicines, herbal products, or other supplements so your healthcare team can review how these may impact your treatment plan.
- Treating your healthcare team with respect.

**If you have any questions or concerns about your rights as a patient, feel free to contact the Patient Representative at 204-787-2065.**